Galion City Health Department Mission Policy 2013 to 2014

January 14, 2014

**Vision Statement:**

*Inspire and Engage out Citizens and Community to be Optimally Healthy*

**Mission Statement:**

*To Promote and Protect the Health and Well-Being of those we Serve*

**Goals:**

1. **Accreditation of the Galion City Health Department**
   1. Pre-application- to be completed in 2014
      1. Document management is key
      2. Weekly meetings
      3. Monthly reporting on progress, problems, needs
   2. Application- 2015
   3. Document Selection and Submission
   4. Site Visit
   5. Accreditation Decision
   6. Reports
   7. Re-accreditation
2. **Customer Service**
   1. List all “customers”
   2. Create list of anticipated needs of each customer
   3. List of ways customer needs can be assessed
   4. Evaluate GCHD programming based on customer needs and mission of GCHD
3. **Rationalize Nursing Functions**
   1. School Nursing- interview school superintendents for current and future needs assessment
   2. Immunizations-
      1. develop pre-K childhood immunization plan
      2. present flu clinic analysis as model for all programming (see attached 2013 flu clinic analysis)
   3. Access to care- develop plan to link people with medical needs to providers; primarily through MAC
   4. Outbreak Reporting
   5. Workforce Development and maintenance of skills
4. **Implement health inspections window stickers –** implement 2014
5. **Establish secure internet section to website for posting of internal documents, forms, manuals, policies, procedures-** pending
6. **Implement use of credit card for payment of services-** pending
7. **Review, revise and convert into an editable electronic document the department personnel manual-** currently on Q drive
8. **Develop set key metrics that the department will measure and track its performance** 
   1. Internal- pending
   2. External- will develop graphical presentations

Vital measures:

* + 1. **Births 2013**
       1. **Total – 377**
       2. **Low-weight- 17 ( 3 in Galion)**
       3. **<37 weeks – 26 ( 8 in Galion)**
       4. **Teen Births- 43 (15 in Galion)**
    2. **Deaths 2013**
       1. **Total- 199**
       2. **Average age of Death- 79**
       3. **Top 3 Causes of death- Heart, Lung, Cancer**
       4. **1 confirmed (one other suspected) drug overdose death in Galion for 2013**
    3. **Reportable Diseases Dec 2013** 
       1. **Chlamydia- 3**
       2. **Hepatitis C, Chronic- 2**
       3. **Gonorrhea- 0**

1. **Develop and execute strategic goals with community organizations to deal with areas of concern shown in Community Health Assessment Survey** -
2. **Communicate other major operational issues to assist the Board in understanding the organization’s business dynamics**
   1. Flu is widespread state-wide. > 800 hospital admissions in state
   2. I will be involved in a state sponsored drug court effort for 2014 (along with ongoing suboxone treatment)
   3. Significant new opiate legislation in the chute
   4. I will also be involved in expansion of workplace wellness through Workwell in 2014
   5. New server and internet access operational
   6. Need to discuss Galion overall preparedness (despite no PHEP funding)
   7. Increased rates of gonorrhea/syphilis, especially among MSM
   8. Mr. Faulds, Galion City Council President has resigned as of January 8, 2014