From: <u>Trish Factor</u>

To: Andrea Barnes; Emily Miller; Jenny Jordan; Lynn Corwin; Monica Light; Nurse Practitioner; Olivia Roston; Theresa

Swinehart; Tina Nichols; Trish Factor

Subject: FW: Galion City Health Department Vaccine Program

Date: Wednesday, March 24, 2021 12:09:09 PM

Some great words being shared; see below.

Trish Factor, MPH, MCHES, CHEP, Health Commissioner

Galion City Health Department

113 Harding Way East, Galion, Ohio 44833

Phone: 419-468-1075 ext.1264

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Email: trish.factor@galionhealth.org

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From: Bric Craft

Sent: Wednesday, March 24, 2021 12:06 PM

To: Trish Factor <trish.factor@galionhealth.org>; Emily Miller <emily.miller@galionhealth.org>

Subject: Fwd: Galion City Health Department Vaccine Program

Awesome job you guys!! Very happy to get emails like this.

Thank you, Brittany Craft

Begin forwarded message:

From: Alesa Mansfield <amansfie@cscc.edu>
Date: March 22, 2021 at 2:58:56 PM EDT

To: tomoleary@galion.city

Cc: candyxepy@yahoo.com, sburgin@avitahs.org, brriittannyy@gmail.com,

dennissterling@columbus.rr.com, Andee@galioncenterymca.org

Subject: Galion City Health Department Vaccine Program

Dear Galion City Health Department Board Members,

I am writing to commend the Galion City Health Department on their organization and delivery of the Covid-19 Immunization program.

The Galion City Health Department website was easy to navigate and effective. Other organizations have not mastered this process; however, Galion's approach is noteworthy.

The pre-registration is intuitive, and they responded in a timely manner. The vaccine process

-from registration to injection- was streamlined and professional.

On the way to my appointment, I was preparing myself for a long line and the cattle call approach I have heard about at other vaccine locations. I should have known that my

hometown health department would have a more humane and organized way of managing

vaccines during a pandemic.

The vaccine process was professional and stress-free from start to finish. When I arrived at the

location, I was impressed with the organization. The location was large enough that it felt safe, and everyone was mindful of social distancing. Further, the administration of the shot

was quick and delivered by an experienced professional.

Thank you so much for overseeing such an exceptional health department!

Sincerely,

Alesa Mansfield

Dr. A. Mansfield

Professor of Humanities and Philosophy Lead Instructor: ART, HART, and HUM courses COLUMBUS STATE COMMUNITY COLLEGE

550 East Spring Street, Columbus, OH 43215 (614) 287-5770| amansfie@cscc.edu