



Bill To:
Galion City Health Department Attn: Andrea Barnes 113 Harding Way East Galion, OH 44833 United States

Date	Invoice
01/31/2022	ESI56694
Account	
Galion City Health Department	

Terms	Due Date	PO Number	Reference
Due Upon Receipt	02/05/2022		

Services	Work Type	Staff	Hours	Rate
<u>Billable Services</u>				
Consultant	Onsite	Evan Ferrell	12.00	150.00
Consultant	Onsite	Richard Kirkpatrick	15.00	150.00
Total Services:				\$4,050.00

<p>Make checks payable to: ES Consulting, Inc. 3849 Park Ave. W. Ontario, OH 44903</p> <p>For any questions about this invoice please call 419-756-1869.</p>	Invoice Subtotal:	\$4,050.00
	Sales Tax:	\$0.00
	Invoice Total:	\$4,050.00
	Payments:	\$0.00
	Credits:	\$0.00
Balance Due:		\$4,050.00

Thanks for your business!!

Invoice Time Detail

Invoice Number: ESI56694
Company: Galion City Health Department

Member: Ferrell, Evan Date: 1/20/2022

Date	Notes
01/20/2022	<p>Service Ticket:1538691 Summary:Domain transfers</p> <p>Arrived on site Began assisting Rich Most issues early on stemmed from Spectrum not actually scripting or failing to script modem correctly Provided with gateway, usable, mask and dns Modem not scripted, was handing out a local IP Called back "Scripted again" Plugged network into modem, pulling incorrect static ip and a /32 subnet? Called into spectrum again This time modem was scripted correctly Able to get out of network on DC/Fap but not workstations Workstation not receiving dfgr dns Began troubleshooting Configured DHCP Scope options on DC Able to join workstations to domain now Able to hit shares on FAP by hostname Fixing issues with logon scripts to reflect correct information Testing on user workstations to verify logon script working once joined to domain Internet/shares working</p> <p>Issues that came up during project -Utilities internet went down/phones as well -Once we plugged fiber back into cisco switch phones came back up -Once DNS/DHCP fixed the internet began working -Utilities has a network cable run from cisco switch in Health Dept over there to their department Piggy backing network connection</p> <p>Returning on site tomorrow to finish shares/tunnel with Rich</p>

Member: Ferrell, Evan Date: 1/21/2022

Date	Notes
01/21/2022	<p>Service Ticket:1538691 Summary:Domain transfers</p> <p>Assisted Rich Statics assigned on workstations Could not use DHCP because of Galion.Local DC handing out IPs Copied over files Created User accounts that did not have one on DC</p>

Member: Kirkpatrick, Richard Date: 1/7/2022

Date	Notes
01/07/2022	<p>Service Ticket:1539417 Summary:ONSITE: PowerEdge</p> <p>Went onsite to troubleshoot issues after looking through IDRAC configs. Tested temps and cabling, everything looks good. The noise seems to have subsided for now. They will note the time and report to us if they run into more issues.</p>

Member: Kirkpatrick, Richard Date: 1/20/2022

Date	Notes
01/20/2022	<p>Service Ticket:1538691 Summary:Domain transfers</p> <p>Worked onsite to migrate the network. Will update with full set of notes once transition has been completed.</p>

Member: Kirkpatrick, Richard Date: 1/21/2022

Date	Notes
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01/21/2022

Service Ticket:1538691

Summary:Domain transfers

Went onsite to finish deploying computers to new domain. Because we cannot disconnect the fiber networks, there were conflicting DHCP and DNS servers when leases expired. Since the workstations are limited, we statically assigned all devices that are hooked up over the 10.10.10.x network. The wireless network is also a part of Galion, so we have to factory reset both the switch and the AP. Configured the unifi console on the DC with the 10.10.10.x network, and will use the DHCP range since all the wired computers are static. Need to get with Gflesch for the changes on the scan to file server for users in the office. Also need to reach out to Rick and Sunrize to get Medisoftware running on the new domain.