

Andrea Barnes

From: Andrea Barnes
Sent: Thursday, February 3, 2022 9:46 AM
To: ES Consulting, Inc.
Cc: Olivia Roston
Subject: RE: Galion City Health Department ESI56694 1/31/2022
Attachments: ESI51635.pdf; ESI51635 - S1.pdf

Kim,

The Galion City Health Department would like to dispute the most current invoice dated 01/31/2022. I am attaching two invoices that we paid dated 9/30/2020 and 12/31/2020 for the installation and migration of our own server at the GCHD. The Galion City Health Department paid \$14,358.68 for this service which was never properly migrated to our own server. Throughout the course of 2021, the Galion City Health Department employees lost countless hours of work time due to issues stemming from the incomplete migration to our new server. But beyond those issues which ES was always able to correct remotely, I would like to point out that we have highlighted the original bill where GCHD was charged for a minimum of 40 hours, but other invoices show that we only used 10.5 hours one time and this most recent invoice is an additional 27 hours provided by ES on-site to complete the migration.

Respectfully,

Andrea Barnes, REHS
Deputy Director
Director of Environmental Health
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From: ES Consulting, Inc. <invoices@esconsult.net>
Sent: Wednesday, February 2, 2022 7:05 PM
To: Andrea Barnes <andrea.barnes@galionhealth.org>
Cc: Olivia Roston <olivia.roston@galionhealth.org>
Subject: Galion City Health Department ESI56694 1/31/2022

Dear Andrea:

Thank you for doing business with ES Consulting. Please find your invoice attached. If you have any questions, please contact Kim Lehman at (419) 529 8295 ext4001. We will be happy to assist you.

Your business is important to us. If you have any feedback that would make your experience with us more enjoyable, or you would like to share what we are doing well, we would greatly appreciate it.

Have a great day!
ES Consulting

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